

## Care + Maintenance Guidelines

You have made a wise choice with **reSAWN TIMBER**'s wood flooring. reSAWN TIMBER's precision milling and gorgeous, ultra-durable Hardwax-Oil Finish – combined with regular maintenance – will preserve the beauty of your floor for many years to come.

### HARDWAX-OIL FINISH:

Your flooring has been finished with hardwax oil – an all-natural, non-toxic, Zero VOC finish that is designed to:

- Respect the natural look & feel of the wood
- Color & Protect the wood
- Provide durable protection & high resistance to wear due to the unique molecular action of the Hardwax-Oil which connects with the wood fibers
- Provide you with a floor that is exceptionally easy to maintain

To maintain the beauty of your floor, follow these maintenance & cleaning guidelines.

## Maintenance & Cleaning

### INITIAL MAINTENANCE:

Hardwax Oil requires 21 days to fully cure. Prior to being fully cured, your floor should be cleaned using a dry mop ONLY.

Once fully cured, the floor can be vacuumed and/or damp mopped using the following cleaning products:

1. Surface Care Spray: ready to use, non-residue cleaning product
2. Natural Soap: concentrated version of Surface Care Spray
3. Satin Soap: cleaning product designed to increase the sheen of the finish
4. High Traffic Protection: cleaning product designed to increase the sheen of the finish and add an additional layer of protection.

Your Hardwax-Oil finished floor should be cleaned and maintained using ONLY the recommended products above. Products can be purchased thru reSAWN TIMBER co.

Which cleaning products are right for you? I want to ...

- ... maintain the natural matte appearance: Surface Care Spray and/or Natural Soap
- ... increase the sheen: Satin Soap
- ... increase the sheen and protection: High Traffic Protection

### RESTORATION & REJUVENATION:

Restoration or rejuvenation is a very easy and simple process that can be carried out at any time. Most residences will do a restoration between 3-6 years; most commercial applications will do a restoration between 1-3 years. The time frame varies greatly based on abrasion and wear.

There are two products for this process:

1. Refresh: used to restore the texture of the finish.
2. Maintenance Oil: comes in all reSAWN TIMBER co. Stain Colors and restores the texture and color.

## Natural Soap

Once fully cured, your Hardwax Oil finished floor can be cleaned weekly using Natural Soap to maintain the matte finish.

### Using Natural Soap:

- Sweep or vacuum the floor using a soft brush attachment.
- Mix a solution of Natural Soap and water (1/4 cup of Natural Soap per 1 gallon of water).
- Use 2 buckets: one for the soap and water mixture and the other for clean water only. Immerse the Terrycloth Mop in the soapy water and wring it out until it is only damp. Clean a section of the floor. Rinse the mop in the bucket of clean water and wring it out thoroughly. Repeat this routine until the floor is clean.
- Do not leave any surplus water on the floor. Always use a damp mop, not a wet mop. Do not walk on the floor until it is completely dry (15 minutes).
- One liter of Natural Soap will make approx. 15 gallons of cleaning solution.

## GENERAL RECOMMENDATIONS TO PRESERVE THE LIFE OF YOUR FLOOR:

- Sweep or vacuum regularly to keep your floor free of dust and eliminate abrasives that can scratch the finish. Beater bars and dirty wheels on your vacuum can mar your floor.
- Quickly wipe up any spills from the floor to protect wood from excess liquids.
- Use mats outside and inside entrances so sand and other rough particles cannot build up on the floor. Avoid mats with rubber or other dense backings that will block airflow beneath rugs or might retain abrasives and humidity.
- Use mats near sinks, dishwasher and workstations to protect your floor from cooking tools, water, soaps, oils, and other kitchen mishaps.
- Stick felt pads under all furniture or chair legs so they can easily slide and to avoid scratches. Always keep such pads clean. Check often for signs of wear, in which case replace promptly.
- Large soft polyurethane or rubber casters are much better than narrow hard plastic casters.
- Protect your floor when moving heavy furniture. One idea: Turn a mat over and then place a piece of plywood on it. Put furniture on this so it can slide smoothly over your floor. Make sure the mat's surface is clean and free of sand, rocks, or other abrasive objects.
- Pointed objects such as spiked heels or sport shoes, can easily damage the finish of your floor especially if worn or damaged. Water and sand are the worst enemies of hardwood floors. Next are spiked heeled shoes. This is true for all floor surfaces, even concrete flooring.
- Keep the relative humidity level between 35-55% for your health as well as for your wood floors and wood furnishings. Wood is a natural material that absorbs and releases moisture depending on the relative humidity. With high humidity, wood absorbs the excess humidity and expands, which can cause buckling in the flooring. Keep the humidity level down by using a dehumidifier or dehumidifying air conditioning system or with a heating system and good ventilation. During dry periods (periods of low relative humidity), wood releases moisture and will contract and shrink which can cause gaps between strips and even cupping.
- If the relative humidity is low, use a humidifier to reduce shrinking of the wood. The multilayer construction of reSAWN's engineered flooring is not as prone to movement as traditional solid wood flooring, but it is still subject to the physical laws of nature and can shrink or expand in very dry or extremely humid environments.
- Pet claws should be trimmed regularly to avoid scratching floors.
- Your floor should be protected from sunlight and intense artificial lighting to reduce discoloration. Wood naturally changes color over time and with exposure to light. This is a natural phenomenon with all wood surfaces. Different kinds of wood will change color to varying degrees. This is not a defect. You can minimize this color change by moving around furniture and carpets and reducing strong light sources. These changes in wood color result from the natural process of the wood aging. It is not due to the yellowing of the finish. Although your floors finish is highly wear resistant, more resistant than most competitive products on the market, it is not indestructible. If you follow the above preventive maintenance suggestions, you shall enjoy the beauty of your floor for a very long time.