

You have made a wise choice with reSAWN TIMBER's wood flooring. **reSAWN TIMBER's** precision milling and gorgeous, ultra-durable Hardwax-Oil Finish – combined with regular maintenance – will preserve the beauty of your floor for many years to come.

HARDWAX OIL FINISH:

Your flooring has been finished with hardwax oil – an all-natural, non-toxic, Zero VOC finish that is designed to:

- Respect the natural look & feel of the wood
- Color & Protect the wood
- Provide durable protection & high resistance to wear due to the unique molecular action of the Hardwax-Oil which connects with the wood fibers
- Provide you with a floor that is exceptionally easy to maintain

To maintain the beauty of your floor, follow these maintenance & cleaning guidelines.

MAINTENANCE & CLEANING

INITIAL MAINTENANCE:

Floor arrives fully cured and can be damp mopped anytime following installation using the following cleaning products. Remember that wood and water do not mix, so damp mopping means your mop should not be “dripping wet” when cleaning a wood floor.

1. Surface Care Spray: ready to use, non-residue cleaning product
2. Natural Soap: concentrated version of Surface Care Spray
3. Microfiber Mop

RESTORATION & REJUVENATION:

Restoration or rejuvenation is a very easy and simple process that can be carried out at any time. Most residences will do a restoration between 3-6 years; most commercial applications will do a restoration between 1-3 years. The time frame varies greatly based on abrasion and wear.

There are two products for this process:

1. RENEW: Used to restore, refresh and protect the surface of your floor. Reinvigorates depth and vibrancy of color. Renew should be used when the surface feels too dry or rough, or when the finish has worn down due to heavy use.

- Brings the surface back to a freshly oiled stated
- Restores the depth and vibrancy of the color
- Masks scratches in the surface as long as the surface is not damaged
- No overlaps or starting marks
- Minimal use/high coverage: ~1000 ft²/L
- Convenient: Surface use after 4-6 hours
- A short “dry” maintenance period: after 6 days, the surface can be cleaned with water and soap

2. Hardwax Oil in Original Color: If color restoration is required, perform a renovation using Hardwax Oil in the original color.

- Clean with Surface Care Spray
- Abrade the surface with a maroon pad.
- REMOVE all dust from the surface.
- APPLY Hardwax Oil in the original color (follow instructions for application on the container)
- REMOVE ALL EXCESS OIL within 10-15min

3. Universal Maintenance Oil: Increases the sheen and nourishes the wood finish, giving it a fuller look. Once you have used Universal Maintenance Oil to rejuvenate a surface, future maintenance should be performed using Universal Maintenance Oil to keep a consistent sheen.

REGULAR CLEANING with NATURAL SOAP

Your Hardwax-Oiled floor can be cleaned weekly using Natural Soap to maintain the matte finish.

Using Natural Soap:

- Sweep or vacuum the floor using a soft brush attachment.
- Mix a solution of Natural Soap and water (1/4 cup of Natural Soap per 1 gallon of water).
- Use 2 buckets: one for the soap and water mixture and the other for clean water only. Immerse the Terrycloth Mop in the soapy water and wring it out until it is only damp. Clean a section of the floor. Rinse the mop in the bucket of clean water and wring it out thoroughly. Repeat this routine until the floor is clean.
- Do not leave any surplus water on the floor. Always use a damp mop, not a wet mop. Do not walk on the floor until it is completely dry (15 minutes).
- One liter of Natural Soap will make approx. 15 gallons of cleaning solution.

SPOT REPAIRS

Our Hardwax Oil finish bonding technology allows local touch up of damaged areas or scratches

- Sand the repair area as needed to remove damage and expose raw wood
- Dampen the area with water. Allow to completely dry.
- Apply with a cotton cloth, the same color oil that was used originally to coat the floor.
- Let it react for 10min. Wipe the excess oil off with a cloth, dampened with Hardwax Oil
- For repairing minor scratches, follow the above instructions but skip sanding.

IMPORTANT:

DO NOT USE ANY OTHER CLEANERS as most of these will damage the finish.

DO NOT TAPE on surfaces that have been finished with Hardwax Oil. Contact reSAWN to purchase any of the care & maintenance products referenced in this guide.

GENERAL RECOMMENDATIONS TO PRESERVE THE LIFE OF YOUR FLOOR:

- Sweep or vacuum regularly to keep your floor free of dust and eliminate abrasives that can scratch the finish. Beater bars and dirty wheels on your vacuum can mar your floor.
- Quickly wipe up any spills from the floor to protect wood from excess liquids.
- Use mats outside and inside entrances so sand and other rough particles cannot build up on the floor. Avoid mats with rubber or other dense backings that will block airflow beneath rugs or might retain abrasives and humidity.
- Use mats near sinks, dishwasher and workstations to protect your floor from cooking tools, water, soaps, oils, and other kitchen mishaps.
- Stick felt pads under all furniture or chair legs so they can easily slide and to avoid scratches. Always keep such pads clean. Check often for signs of wear, in which case replace promptly.
- Large soft polyurethane or rubber casters are much better than narrow hard plastic casters.
- Protect your floor when moving heavy furniture. One idea: Turn a mat over and then place a piece of plywood on it. Put furniture on this so it can slide smoothly over your floor. Make sure the mat's surface is clean and free of sand, rocks, or other abrasive objects.
- Pointed objects such as spiked heels or sport shoes, can easily damage the finish of your floor especially if worn or damaged. Spiked heeled shoes are one of the worst enemies of hardwood floors. This is true for all floor surfaces, even concrete flooring.
- Keep the relative humidity level between 35-55% for your health as well as for your wood floors and wood furnishings. Wood is a natural material that absorbs and releases moisture depending on the relative humidity. With high humidity, wood absorbs the excess humidity and expands, which can cause buckling in the flooring. Keep the humidity level down by using a dehumidifier or dehumidifying air conditioning system or with a heating system and good ventilation. During dry periods (periods of low relative humidity), wood

releases moisture and will contract and shrink which can cause gaps between strips and even cupping. If the relative humidity is low, use a humidifier to reduce shrinking of the wood. The multilayer construction of reSAWN's engineered flooring is not as prone to movement as traditional solid wood flooring, but it is still subject to the physical laws of nature and can shrink or expand in very dry or extremely humid environments.

- Pet claws should be trimmed regularly to avoid scratching floors.
- Your floor should be protected from sunlight and intense artificial lighting to reduce discoloration. Wood naturally changes color over time and with exposure to light. This is a natural phenomenon with all wood surfaces. Different kinds of wood will change color to varying degrees. This is not a defect. You can minimize this color change by moving around furniture and carpets and reducing strong light sources. These changes in wood color result from the natural process of the wood aging. It is not due to the yellowing of the finish. Although your floors finish is highly wear resistant, more resistant than most competitive products on the market, it is not indestructible. If you follow the above preventive maintenance suggestions, you shall enjoy the beauty of your floor for a very long time.